



# Financial Hardship

## Initial Request

### Dnister Ukrainian Credit Co-operative Limited

Financial assistance can be requested for different life events such as a change in income, illness, a relationship breakdown, or emergency events like a natural disaster. They may allow you to reduce or defer your repayments in the short term. Other options may be available.

#### Let's get started

Please advise why you are seeking assistance.

Unemployment   
  Reduced Income   
  Overcommitted   
  Natural Disaster   
  Injury / Illness  
 Separated / Divorce   
  Other   

#### About You

**Member 1**

Member Number

Full Name

Date of Birth (DD/MM/YYYY)  /  /    
 Male   
 Female   
 Other

**Member 2**

Member Number

Full Name

Date of Birth (DD/MM/YYYY)  /  /    
 Male   
 Female   
 Other

**Contact Details**

Email address  @

Preferred phone number    
 Additional phone number

Best time to call during business hours  
 Morning   
 Midday   
 Afternoon

**Contact Details**

Email address  @

Preferred phone number    
 Additional phone number

Best time to call during business hours  
 Morning   
 Midday   
 Afternoon

#### Tell us why you need help

Please provide details on your hardship circumstances

**Member 1**

Full Name

Signature    
 Date

**Member 2**

Full Name

Signature    
 Date

Please submit this **completed and signed request** to Dnister by mail or email [hardship@dnister.com.au](mailto:hardship@dnister.com.au). Additional information will be required to make a full assessment of your Hardship Application. If you have any queries or require further assistance please contact our Lending Team on 1800 353 041